

Article-No.: 121413

Service on-site 3 years (24h)
within Germany for exone PC

Problem acceptance and advice by phone are provided by our technical support. The serial number of the serial number of the affected device. If it is not possible for the technical support team to rectify the problem over the phone, the is not possible, then the agreed on-site service is triggered. In this service, the defective device is repaired repaired directly at the customer's site. If the service package has been booked accordingly, the customer will not incur any costs for labor no costs for labor, materials or travel.

The diagnosis is carried out by our technical support team after the call has been received. The response time is referred to as "Next Business Day". term. This means that once the fault has been qualified by telephone by 1 p.m., a service technician will start work during the service hours from Monday to Friday between 8:00-17:00 on the following working day with the repair on site.

For more information, please visit www.exone.de/servicepakete

Technical data

Service

Service	3 years on-site 24 hours
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Highlights